Quality Manual for ISO/IEC 17065 Drummond CertifiedTM Health IT Certificate and Marks Usage Requirements

Drummond Certified™ Health IT Certificate and Marks Usage Requirements

Details about the Certificate of Compliance:

The Drummond Group (DG) Certification Body shall issue an official document of Certificate of Compliance to each customer's product that is certified.

The Certificate of Compliance will clearly state the following:

- a) What is being certified: Certified Company Name, Product Name with Version Number
- **b)** By whom it was certified: Drummond Group and its level of accreditation as an ONC-ACB
- c) Who is requiring the certification: Secretary of the U.S. Department of Health and Human Services is requiring the certification. Certifications for 2014 Edition and 2015 Edition remain active until the ONC dictates that they are no longer active.

The vendor or participant must conspicuously include the following ONC Surveillance text on its website and in all marketing materials, press releases, communications statements and other assertions related to the Complete EHR (2014 Edition only) or EHR Module's certification:

For 2014 Edition:

"This [Complete EHR or Health IT Module] is 2014 Edition compliant and has been certified by an ONC-ACB in accordance with the applicable certification criteria adopted by the Secretary of Health and Human Services. This certification does not represent an endorsement by the U.S. Department of Health and Human Services."

And include: Vendor name, Date Certified, Product Version, Criteria Certified, Certification ID Number, Clinical Quality Measures Certified and any additional software relied upon to certify. THIS YELLOW HIGHLIGHTED SECTION MUST BE FILLED IN WITH INFO FOUND ON THE CERTIFICATE OF COMPLIANCE.)

And include all required disclosure language: Any additional types of costs that an EP, EH, or CAH would pay to implement the Complete EHR's or Health IT Module's capabilities in order to attempt to meet meaningful use objectives and measures. Developers must also include any material product technical or contractual limitations. Refer to the Drummond Group Mandatory Disclosure Attestation document for more details. EHR technology self-developers are excluded from this requirement. THIS GREEN HIGHLIGHTED SECTION MUST BE USED WITH YOUR ONC MARKETING.



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- *A certification that is issued to an integrated bundle of EHR Modules shall be treated the same as a certification issued to a Complete EHR except that it must also indicate each EHR Module that comprises the bundle;
- *A certification issued to a Complete EHR or EHR Module based on applicable certification criteria adopted by the ONC at subpart C of this part must be separate and distinct from any other certification(s) based on other criteria or requirements.

For 2015 Edition:

"This Health IT Module is 2015 Edition compliant and has been certified by an ONC-ACB in accordance with the applicable certification criteria adopted by the Secretary of Health and Human Services. This certification does not represent an endorsement by the U.S. Department of Health and Human Services."

And include: Developer name, product name, product version, developer website, physical address, email, phone number and contact name, Date the product was certified, Unique certification number, Certification criterion or criteria to which the Health IT has been certified and CQMs to which the product has been certified, Any additional software the certified product relied upon to demonstrate its compliance with certification criteria. THIS YELLOW HIGHLIGHTED SECTION MUST BE FILLED IN WITH INFO FOUND ON THE CERTIFICATE OF COMPLIANCE.)

And include all required disclosure language: Any additional types of costs that an EP, EH, or CAH would pay to implement the Complete EHR's or Health IT Module's capabilities in order to attempt to meet meaningful use objectives and measures. Developers must also include any material product technical or contractual limitations. Refer to the Drummond Group Mandatory Disclosure Attestation document for more details. EHR technology self-developers are excluded from this requirement.. THIS GREEN HIGHLIGHTED SECTION MUST BE USED WITH YOUR ONC MARKETING.

- **d) Scope of the Certification:** The list of Health IT modules or Complete EHR (whether it is Ambulatory or Inpatient, 2014 Edition only)
- e) Effective Date of Certification
- f) Unique Certification Number or other specific product identification

Rules:

- 1. Certification is valid for that product-with-version only, and only for the specific test specified on the Certificate of Compliance. Other products offered by that company or versions of that product which have not undergone testing are not considered to be Drummond Certified and may not use the Certificate.
- 2. The Certificate of Compliance must be used in its entirety.



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- 3. No modifications to the Certificate of Compliance may be made without the express written consent of Drummond Group.
- 4. This certificate remains the property of Drummond Group and shall be returned immediately upon request.

Details about the Drummond Group Registered Marks (Drummond Certified Health IT Seal and Drummond Group Logo):

The Drummond Certified™ Health IT certification seal is a mark which indicates that software solutions have been tested and certified for complete or modular electronic health records (EHR) testing under the Drummond Certified™ program. The Drummond Group Logo is a registered mark of Drummond Group LLC and is often used by companies in referring to their certified product.

Drummond Group Corporate LOGO and Drummond Certified™ EHR Seals





- 1. Drummond Group logo and the Drummond Certified™ EHR seals are registered marks of Drummond Group.
- 2. Permission for use of the Drummond Group logo must be submitted in writing. It shall be returned immediately upon request.
- 3. Use of the Drummond Certified™ EHR seal is restricted to the company-name, product-with-version that received specific EHR certification for a specific test on a specific date. Drummond Group has its own Drummond Certified™ seal distributed to vendors for successfully passing the meaningful use EHR certification tests. The seal posted on a vendor's website home page, or utilized



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in internal product description pages, press releases or marketing materials, may not be placed next to another ONC-ACB's EHR seal (or on same pages).

4. If a vendor chooses to post the Drummond Certified™ seal on the vendor's website home page, internal product description pages, press releases or marketing materials, the Drummond Certified™ seal (on a website's home page, for instance) must be hyperlinked to the specific certified product's internal page where the ONC Surveillance language required by the Secretary of the U.S. Department of Health and Human Services is included in full. (This hyperlink is required if there is no room on the company website's home page at the bottom in small font/type size.)

The ONC surveillance language required by the HHS Secretary and explicitly required by the Drummond Group Terms of Agreement must be used in reference to the EHR certification. The use of the Drummond Certified™ seal does not replace or substitute the use of that required ONC language. For a full and complete reference of the required ONC Surveillance language in your marketing, you may refer to the Drummond Group Terms of Agreement as well as the packet issued upon certification and states as follows:

- "This [Complete EHR or EHR Module] is (specify the edition of Certification criteria – 2014 Edition) compliant and has been certified by an ONC-ACB in accordance with the applicable certification criteria adopted by the Secretary of the U.S. Department of Health and Human Services. This certification does not represent an endorsement by the U.S. Department of Health and Human Services."
- And include: Vendor name, Date Certified, Product Version, Criteria Certified, Certification ID Number, Clinical Quality Measures Certified and any additional software relied upon to certify. THIS YELLOW HIGHLIGHTED SECTION MUST BE FILLED IN WITH INFO FOUND ON THE CERTIFICATE OF COMPLIANCE.)
- [IF TESTING 2014 Edition Only] And include Price Transparency: Any additional types of costs that an EP, EH, or CAH would pay to implement the Complete EHR's or EHR Module's capabilities in order to attempt to meet meaningful use objectives and measures. EHR technology self-developers are excluded from this requirement. THIS GREEN HIGHLIGHTED SECTION MUST BE USED WITH YOUR ONC MARKETING.
- 5. Companies agree to display the Drummond Certified™ seal without alteration, modification, or misrepresentation in any way, shape or form.



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- 6. Companies agree to use the Drummond Certified[™] seal only in an authorized manner or approved format, according to these guidelines. (See No. 4 above)
- 7. DG reserves the right to approve or disapprove the use of the seal or logo on a company's website or marketing materials (size, surrounding text, etc.) to ensure that it complies with these policies. DG has the right to rescind the seal or logo usage at any time.
- 8. Use only the mark provided by DG for print or electronic media. (See No. 3 above for additional guidance.)
- 9. Maintain 0.5" of empty space around the mark.
- 10. The seal is labeled with the specific date which applies to the criteria tested. The 2014 Edition certification remains active until the ONC states otherwise. A "2014 Edition" seal is issued specifically for "2014 Edition" certifications. A "2015 Edition" seal is issued specifically for "2015 Edition" certifications.

Actions for Incorrect References or Incorrect Usage of the Certificates, Seals or Marks

If DG finds that there is incorrect use of the Certificate of Compliance and/or the Drummond Group Registered Marks (Drummond Certified™ seal or logo), these infractions shall be dealt with as follows:

- a) The action chosen will depend upon a number of factors such as: "the laws of the country in which the misuse occurs; the seriousness of the misuse, whether the misuse was inadvertent or deliberate; whether the product is hazardous, whether the use intent was to confuse or mislead the market."
 b) The DG Certification Body will require a misuser to take corrective action whenever the mark of conformity has been affixed to a product that is hazardous and:
 - is not authorized to bear the mark because there is no record of the products certification or it does not comply with the certification requirements so that the integrity of the mark of conformity is jeopardized
 - where the mark of conformity is unauthorized (e.g.,
 - a counterfeit mark)
 - where the mark of conformity is being displayed in violation of any existing agreement



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- has received a complaint and said complaint has been filed with DG and, after review, has been found to be true
- where there are incorrect references to the Drummond Certified program or misleading use of certificates or marks are found in advertisements or catalogs.
- where the DG Certification Body incorrectly claims product certification and issues certificate and/or marks, the Certification Body may require to subsequently issue a withdrawal of all marks or certificates.

c) The Certification Body may take corrective actions, which include but are not limited to:

- Notification and recommendation for Re-test
- removal of Certificate of Compliance or mark
- Request re-test and certification of the product so that it complies with certification requirements
- Issue public notices concerning product hazard or of transgression
- Take necessary and appropriate legal action
- DG reserves the right, at any time and without cause, to modify or suspend these policies and withdraw any permission granted to a company to use the certificate or mark.

DG also reserves the right to take action against any misuse or unfair, false claims, misleading, diluting, or infringing use of DG's mark or certificates.

END OF DOCUMENT